

WINTERIZE YOUR HOME

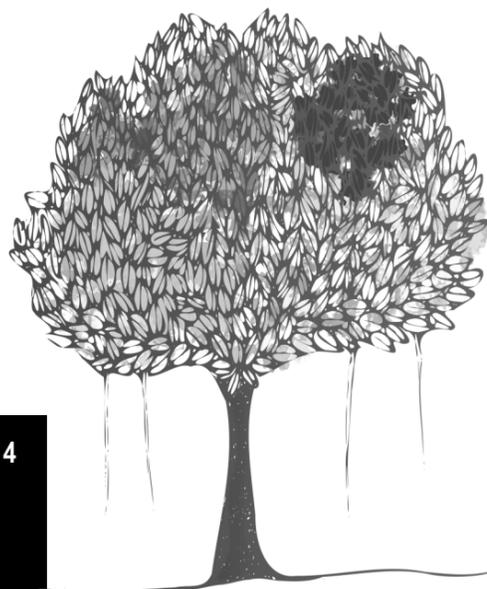
Cold, winter weather will soon be upon us. Take advantage of the temperate, fall conditions to do some winterizing around your home. Here are a few tips to help you prevent your pipes from freezing: Cover the pipes in your attic, crawl spaces, and unheated garage with pipe insulation, heat tape or heat cables. Make sure you use material safe for pipe insulation. The more insulation you use, the better your pipes will be protected. Seal any leaks allowing cold air inside your home with caulk or insulation. Leaks are commonly found around dryer vents, pipes, and electrical wiring. Even a small air leak can cause your pipes to freeze during severely cold weather.

Disconnect garden hoses and store them indoors during the winter. Cover your outdoor faucets with faucet covers, or wrap them in old rags and cover with plastic. If possible, drain water from pipes leading to outdoor faucets by shutting off the indoor valve. Open cabinet doors that cover plumbing on extremely cold nights. This lets heat move to areas in your home where pipes are not insulated, such as under sinks. Set the thermostat no lower than 55°F (12°C) if you are leaving your home for an extended period of time. Turn off the water and drain your pipes. Fire protection sprinkler systems will deactivate automatically after the water is shut off. Reminder for Winter Vacationers: Contact a Des Moines Water Works Customer Service Representative at (515) 283-8700 with your departure and expected return dates. If you plan to leave your water on while you are gone, ask a trusted friend or neighbor to periodically check your home. Also, make sure you leave emergency contact information with that person



Fall Stormwater Best Practices

With autumn around the corner, leaves falling from the trees will be a familiar sight. Residents are asked to help keep the stormwater intakes free and clear of leaves and grass clippings by avoiding racking leaves into the street. Leaves in the street eventually end up in the storm sewer after a rain, clogging pipes and causing the potential for flooded streets. Like many other cities, Windsor Heights' stormwater runoff flows to underground culverts and eventually find its way to the Raccoon River which is the source for all drinking water. Clean stormwater runoff not only helps keep drinking water clean and safe, it also helps protect aquatic life.



City of Windsor Heights

Visit www.windsorheights.org for more city news!

THIS ISSUE:

- 2 Fire Prevention Week
- 3 News Briefs
- 4 New Hires
- 4 Election Signs

AMERICA'S CROWN COMMUNITY NEWSLETTER 

Windsor Wonderland

Windsor Wonderland is coming! December 4th and December 5th! December 4th will be a cocktail party from 7 PM– 10:30 PM. The party will have cocktails, hors d'oeuvres and pop-up performances through out the night. Tickets will be available the beginning of November, so be on the look-out! Our website and Facebook page will have updates as the event gets closer.

December 5th will be the kid's event at the Community Center. The event will be from 1 PM-5 PM. Santa will be there for pictures, crafts for kids, photo booth, treats and cocoa will be available. A list of activities will be posted on our website and Facebook Page as the event nears.

Annual Holiday Lighting Contest



The Windsor Heights Foundation is pleased to announce the annual holiday lighting contest. The Foundation has divided the city into six zones, and will award a \$50.00 prize to the winner in each zone. The Foundation will award an additional \$50.00 for the "Best of the Best." The contest winners will receive a lighted sign to place in their yard. The Foundation also appreciates the businesses that decorate for the holidays. Judging will take place between 6:30 and 9 p.m. from December 1-7, 2015. The Foundation is asking residents to have their decorations in place and lit during this time. The Foundation has selected these criteria for judging the displays:

1. Consistent theme (not a mix of secular and religious)
2. Balanced design; not cluttered or overdone
3. Creativity in design
4. Originality, including "hand-crafted" elements
5. Minimum use of "plastic"
6. Display looks good by day as well as by night



City of
Windsor Heights
the heart of it all



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www.windsorheights.org

Thanksgiving Safety

The kitchen is the heart of the home, especially at Thanksgiving. Kids love to be involved in holiday preparations. Safety in the kitchen is important, especially on Thanksgiving Day when there is a lot of activity and people at home. Did you know Thanksgiving is the leading day of the year for home fires involving cooking equipment? Here are some helpful tips to keep you safe this Thanksgiving holiday:

- Stay in the kitchen when you are cooking on the stovetop so you can keep an eye on the food.
- Stay in the home when cooking your turkey and check on it frequently.
- Keep children away from the stove. The stove will be hot and kids should stay 3 feet away.
- Make sure kids stay away from hot food and liquids. The steam or splash from vegetables, gravy or coffee could cause serious burns.
- Keep the floor clear so you don't trip over kids, toys, pocketbooks or bags.
- Keep knives out of the reach of children.
- Be sure electric cords from an electric knife, coffee maker, plate warmer or mixer are not dangling off the counter within easy reach of a child.
- Keep matches and utility lighters out of the reach of children — up high in a locked cabinet.
- Never leave children alone in room with a lit candle.
- Make sure your smoke alarms are working. Test them by pushing the test button. Have activities that keep kids out of the kitchen during this busy time. Games, puzzles or books can keep them busy. Kids can get involved in Thanksgiving preparations with recipes that can be done outside the kitchen.

City of Windsor Heights

Emergency Phone Numbers

Fire Department 911
Police Department 911

Non-Emergency Phone Numbers

Police/Fire 286-3632
City Hall 279-3662

Mayor Diana Willits
Council Members Steve Peterson
Charlene Butz
Betty Glover
Dave Burgess
Tony Timm

City Administrator Brett Klein
Treasurer Marcia Woodke
Police Chief Dennis McDaniel
Planning Director Sheena Nuetzman
Director of Public Services Doug Stone

Police Dispatch 286-3632
Police Admin./Records 277-4453
Police Investigations 277-4455

Building Inspections 645-6826
Fire Department 279-9450
Public Works Department 645-6825
Community Center Reservations 645-6821
Animal Control 286-3632

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City Council Meetings are held the 1st and 3rd Mondays of every month at 6:00 p.m., unless posted otherwise.

November and December 2015						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	2 City Council Meeting 6 p.m. (Council Chambers)	3	4	5	6	7
8	9 10/60 Meeting 5:15 p.m. (Community & Events Center)	10	11	12	13	14
15	16 City Council Meeting 6 p.m. (Council Chambers)	17	18	19	20	21
22	23	24	25 Planning and Zoning Meeting 5 p.m. (Council Chambers)	26	27	28
29	30	1	2	3	4 Windsor Wonderland 7 PM-10 PM	5 Santa Day 8 AM-1 PM Windsor Wonderland 1-5
6	7 City Council Meeting 6 p.m. (Council Chambers)	8	9	10	11	12
13	14 10/60 Meeting 5:15 p.m. (Community & Events Center)	15	16	17	18	19
20	21 City Council Meeting 6 p.m. (Council Chambers)	22	23 Planning and Zoning Meeting 5 p.m. (Council Chambers)	24 Christmas Eve	25 Christmas City Hall Closed	26

NEWS BRIEFS

Yard Waste

Cool weather has arrived and raking leaves and disposing of them cannot be too far away. Compost It! yard waste is collected in participating communities weekly through November 28. To ensure collection, residents need to use Compost It! brand bags or attach Compost It! stickers to store-brand bags. Residents can sign up for the annual Compost It! cart service.

Santa Day

The Windsor Heights Fire Department will be traveling through Windsor Heights with Santa. Their adventure with Santa will start at 8 AM until 1 PM on December 5, 2015 with Santa arriving at the Community Center for Windsor Wonderland.

No Burning Allowed

With fall upon us and leaves falling, we wanted to remind you that Windsor Heights has a burn ban in the City. There is no opening burning per City Code—Chapter 105

Little Free Library

The City of Windsor Heights has two Little Free Libraries. There is one located by the dog park and the other one is located in Colby Park. If you see something you want to read, take it. When you finish reading, leave a special note in it for the next person. Share it with friends. Feel free to drop books off.



Garbage, Recycling and Yard Waste FAQ

Friday is your collection day in Windsor Heights for all services – garbage, yard waste and recycling. Garbage and yard waste (during the yard waste season) are collected EVERY week. Recycling is collected EVERY OTHER week (see calendar on lid for your week).

Garbage

Who do I call...

-For a missed collection? Call ASI, your garbage hauler at 964-5229

-For cart repair/replacement? Call ASI, your garbage hauler at 964-5229

-To start/stop service? Call Des Moines Water Works at 283-8700

-To request an extra cart (for a fee)? Call ASI, your garbage hauler at 964-5229



Recycling

Who do I call...

-For a missed collection? Call Waste Management, your recycling hauler at 244-7336

-For cart repairs/replacement? Call Waste Management, your recycling hauler at 244-7336

-To start/stop service? Call Des Moines Water Works at 283-8700

-To request a different size cart (96 and 48 gallon carts available)? Call Waste Management, your recycling hauler at 244-7336



Yard Waste

Who do I call...

-For a missed collection? Call Waste Management, your yard waste hauler at 244-7336

-To sign up for the yard waste cart service? Visit Windsor Heights City Hall.

Residents can call Metro Waste Authority at any time for general questions about their service. For more detailed information residents can

also visit the Metro Waste Authority website at

www.WhereItShouldGo.com/WH



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