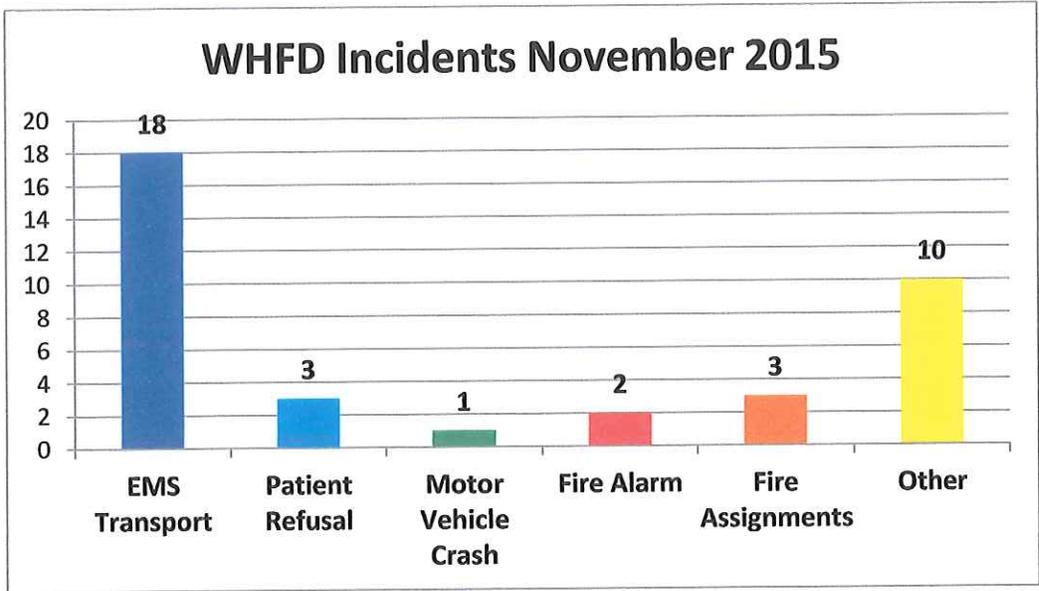




Windsor Heights Fire Dept.
 1133 66th Street
 Windsor Heights, Iowa 50324
 Cell: 515.205.4337
 Office: 515-279-9450
 Fax: 515-279-7760

Monthly Report



Fire Marshal/Commercial Inspections

	This Month
Commercial Inspections Completed	14
Commercial Re-Inspections Completed	3
Pre-Plans Completed	14

Rental Inspections

	<u>This Month</u>
Rental Inspections Completed	7 properties
Rental Re-Inspections Completed	0
Rental Conversions	0

The Windsor Heights Fire Department's mission is to deliver excellent EMS and Fire service to the public through continuous training, rapid response, public education and fire prevention.

Pre Plans

The Clive Elementary preplan was completed this month. FD staff spent approximately two hours with school staff discussing possible hazards and discussing the importance of our preplan process. We were then given a tour of the entire school by staff. Many items were documented as possible hazards should an emergency incident take place. Items such as utilities, entrances, alarm panels, shelter in place areas, and overhead hazards were noted. This will give us a greater opportunity to be prepared should a major event ever take place.

1600 73RD ST.		CLIVE ELEMENTARY		83,463 SQ FT	
HIGH LIFE HAZARD					
HOSE LAY DISTANCE CONSIDERATIONS					
POSSIBLE COMMUNICATIONS ISSUES					
REQUIRED FIRE FLOW / BUILDING					
25%	50%	75%	100%		
1625	3250	4875	6500		
gpm	gpm	gpm	gpm		
KEY					
▲ Entrance or Exit	⊗ Sprinkler Controls				
△ Overhead Door	⊗ Standpipe				
■ Hydrant	◆ Chemical Storage				
⚡ Electric Shut Off	◇ Security Door				
⚡ Gas Shut Off	Ⓛ Knox Box				
K FDC	Ⓜ Alarm Panel				
	X Roof/Attic Access				
1600		PAGE 1 OF 3			

Significant Inspections Performed

- The Clive Elementary School was inspected as well as conducting a fire drill.

New Construction/Build Plan Reviews

- Continued follow up with building code and fire code violations on 6563 University. The City attorney is assisting with this process.
- Methodist Clinic is regularly being monitored and checked on.

Community Outreach

- 12 Children and 5 parents from the Walnut Creek home group were given a station tour.
- Children from a daycare received a tour and coloring books for Windsor Wonderland.

The WHFD participated in the annual West Metro Thanksgiving feast which has been a tradition the past few years by some of the Metro fire departments. All departments were responsible for bringing food and the feast was held at the Urbandale Fire Station #42.

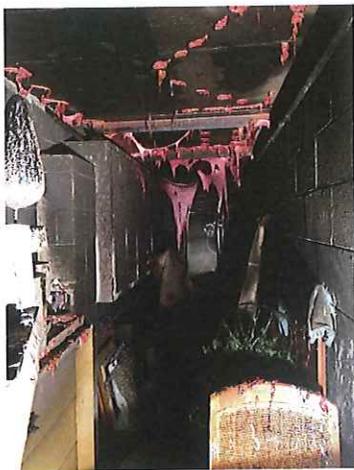


Significant Calls

At 1:24pm on Sunday, November 29th, the Windsor Heights Fire Department was paged for a residential fire assignment at 7119 Jefferson Ave. When the WHFD arrived crews were met by law enforcement and the homeowner stating a dehumidifier in her basement was on fire. Crews could see thick black smoke in the 1st floor of the house. Crew members of the Windsor Heights engine stretched an attack line into the residence and extinguished the fire in the basement. Crews did a great job with fire attack as the basement fire was difficult to locate due to moderate heat and heavy

black smoke making visibility very difficult. Assisting apparatus from Clive, Urbandale, and West Des Moines were on scene at this incident.

This fire was determined to be caused by a large, industrial-type dehumidifier. The homeowner attempted to extinguish the fire with a fire extinguisher but was unsuccessful. This is a great safety reminder to all that having a smoke detector at the top of the stairwell is crucial for early detection of a basement fire. Heat and smoke will rise and by having the detector at the top of the stairwell it will help with early notification that residents need to exit the structure.



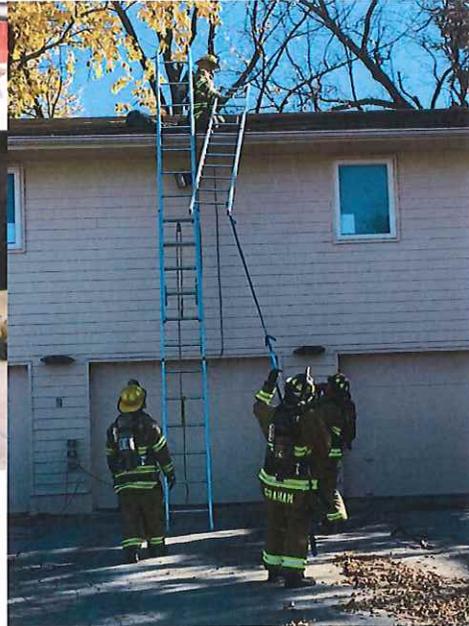
Training

In November the Recruits along with some WHFD part-time employees participated in a vehicle extrication class at the Norwalk Fire Department. This was a worthwhile opportunity for members to receive technical training on vehicle extrication. Norwalk had multiple cars to train with which gave our recruits multiple opportunities to practice removing car doors, roofs, stabilizing vehicles and lifting the dashboard.



Recruit Academy

The Recruits successfully completed their final full month of Fire Academy, coming one step closer to their state certification test the first Saturday in December. These members have demonstrated hard work and the commitment it will take to be a part of the WHFD organization. Throughout November the recruits learned crucial skills such as ladder placement and operation, stretching attack lines, and extrication. The recruits entered the Fire Academy with no knowledge in the fire service and will soon graduate our academy and help provide quality fire protection for the city and surrounding jurisdictions. Those who successfully complete testing on December 5th will be sworn in and have their badges pinned at the December 21st city council meeting.



Windsor Heights FD

Average Response Time by Incident Type

**Alarm Date Between {11/01/2015} And
{11/30/2015} and District = "1 "**

Incident	Alarm Date & Time	Arrival Date & Time	District	Stn	Shift	Response
111 Building fire						
15-5000530	11/29/2015 13:24:50	11/29/2015 13:29:37	1 WINDSOR HEIGHTS	3		00:04:47
Subtotal Count 1						Average Response Time for Incident Type 00:04:47

113 Cooking fire, confined to container						
15-5000529	11/28/2015 11:58:33	11/28/2015 12:04:12	1 WINDSOR HEIGHTS	5		00:05:39
Subtotal Count 1						Average Response Time for Incident Type 00:05:39

300 Rescue, EMS incident, other						
15-5000499	11/06/2015 17:18:04	11/06/2015 17:26:48	1 WINDSOR HEIGHTS	5		00:08:44
Subtotal Count 1						Average Response Time for Incident Type 00:08:44

321 EMS call, excluding vehicle accident with injury						
15-5000495	11/01/2015 21:32:21	11/01/2015 21:36:45	1 WINDSOR HEIGHTS	1		00:04:24
15-5000496	11/02/2015 06:32:07	11/02/2015 06:36:09	1 WINDSOR HEIGHTS	5		00:04:02
15-5000497	11/04/2015 16:37:42	11/04/2015 16:45:05	1 WINDSOR HEIGHTS	1		00:07:23
15-5000500	11/06/2015 18:33:18	11/06/2015 18:37:41	1 WINDSOR HEIGHTS	3		00:04:23
15-5000502	11/07/2015 00:39:02	11/07/2015 00:43:46	1 WINDSOR HEIGHTS	3		00:04:44
15-5000508	11/12/2015 17:13:54	11/12/2015 17:16:48	1 WINDSOR HEIGHTS	3		00:02:54
15-5000509	11/12/2015 20:27:38	11/12/2015 20:33:41	1 WINDSOR HEIGHTS	3		00:06:03
15-5000510	11/12/2015 23:58:31	11/13/2015 00:03:07	1 WINDSOR HEIGHTS	3		00:04:36
15-5000513	11/14/2015 19:37:44	11/14/2015 19:40:00	1 WINDSOR HEIGHTS	2		00:02:16
15-5000514	11/14/2015 21:31:20	11/14/2015 21:38:59	1 WINDSOR HEIGHTS	2		00:07:39
15-5000515	11/16/2015 10:38:42	11/16/2015 10:42:45	1 WINDSOR HEIGHTS	5		00:04:03
15-5000520	11/19/2015 20:15:35	11/19/2015 20:22:00	1 WINDSOR HEIGHTS	1		00:06:25
15-5000521	11/21/2015 22:39:08	11/21/2015 22:42:16	1 WINDSOR HEIGHTS	3		00:03:08
15-5000522	11/22/2015 20:48:19	11/22/2015 20:53:57	1 WINDSOR HEIGHTS	1		00:05:38
15-5000524	11/24/2015 13:08:19	11/24/2015 13:10:33	1 WINDSOR HEIGHTS	3		00:02:14
15-5000525	11/24/2015 16:42:52	11/24/2015 16:42:53	1 WINDSOR HEIGHTS	5		00:00:01
15-5000526	11/26/2015 07:18:57	11/26/2015 07:22:35	1 WINDSOR HEIGHTS	5		00:03:38
Subtotal Count 17						Average Response Time for Incident Type 00:04:19

3211 Patient Refusal						
15-5000501	11/06/2015 22:49:09	11/06/2015 22:52:35	1 WINDSOR HEIGHTS	3		00:03:26
15-5000505	11/09/2015 15:23:10	11/09/2015 15:27:25	1 WINDSOR HEIGHTS	5		00:04:15
15-5000518	11/18/2015 22:49:40	11/18/2015 22:55:39	1 WINDSOR HEIGHTS	3		00:05:59
15-5000533	11/30/2015 15:51:21	11/30/2015 15:54:44	1 WINDSOR HEIGHTS	5		00:03:23

Windsor Heights FD

Average Response Time by Incident Type

**Alarm Date Between {11/01/2015} And
{11/30/2015} and District = "1"**

Incident	Alarm Date & Time	Arrival Date & Time	District	Stn	Shift	Response
3211 Patient Refusal						
Subtotal Count 4						Average Response Time for Incident Type 00:04:16
322 Motor vehicle accident with injuries						
15-5000511	11/13/2015 06:29:04	11/13/2015 06:32:15	1 WINDSOR HEIGHTS	3		00:03:11
Subtotal Count 1						Average Response Time for Incident Type 00:03:11
400 Hazardous condition, Other						
15-5000516	11/16/2015 17:03:52	11/16/2015 17:09:05	1 WINDSOR HEIGHTS	1		00:05:13
Subtotal Count 1						Average Response Time for Incident Type 00:05:13
550 Public service assistance, Other						
15-5000512	11/14/2015 18:50:04	11/14/2015 18:56:02	1 WINDSOR HEIGHTS	2		00:05:58
15-5000532	11/30/2015 01:14:01	11/30/2015 01:20:45	1 WINDSOR HEIGHTS	1		00:06:44
Subtotal Count 2						Average Response Time for Incident Type 00:06:21
554 Assist invalid						
15-5000504	11/09/2015 04:24:02	11/09/2015 04:28:52	1 WINDSOR HEIGHTS	2		00:04:50
15-5000506	11/10/2015 02:13:32	11/10/2015 02:18:17	1 WINDSOR HEIGHTS	2		00:04:45
15-5000517	11/18/2015 03:54:03	11/18/2015 04:00:46	1 WINDSOR HEIGHTS	2		00:06:43
15-5000519	11/19/2015 19:24:29	11/19/2015 19:27:45	1 WINDSOR HEIGHTS	1		00:03:16
Subtotal Count 4						Average Response Time for Incident Type 00:04:54
600 Good intent call, Other						
15-5000498	11/05/2015 08:56:10	11/05/2015 09:01:33	1 WINDSOR HEIGHTS	2		00:05:23
Subtotal Count 1						Average Response Time for Incident Type 00:05:23
653 Smoke from barbecue, tar kettle						
15-5000503	11/07/2015 16:37:23	11/07/2015 16:43:34	1 WINDSOR HEIGHTS	5		00:06:11
Subtotal Count 1						Average Response Time for Incident Type 00:06:11

Total Incident Count: 34

Overall Average Response Time: 00:04:46

Windsor Heights Average Response Times by Fiscal Year
All Calls for Service Within City - First Unit to Arrive

	FY14	CFS	FY15	CFS	FY16	CFS
July	7:05	42	6:52	50	5:10	51
August	6:31	51	7:19	43	5:03	54
September	8:17	51	6:13	40	4:31	43
October	6:01	50	5:44	39	4:12	43
November	6:39	50	6:40	55	4:46	34
December	6:29	64	5:24	44		
January	7:22	37	6:34	46		
February	7:00	46	5:33	36		
March	6:27	46	6:07	34		
April	7:13	35	6:12	30		
May	6:42	41	4:41	34		
June	7:56	35	4:55	34		
SUM:		548		485		225
AVERAGE:	6:58	45.66667	6:01	40.41667	4:44	45

*Average times above are for all calls for service (CFS) within the City of Windsor Heights
Began 24-hour staffing model April 18, 2015*

Longest response time within corporate limits of WH: 22:24* (medical at Hickman Motor Lodge - 7:53pm on Saturday, 5/3/14)

**NOTE: Sept. 2013 had two incidents with longer response times during severe storm that were 5th & 6th outs involving police & fire response to lines down*