



Windsor Heights Fire Dept.

1133 66th Street
Windsor Heights, Iowa 50324
Phone: 515-279-9450
Fax: 515-279-9450

Monthly Report

To: Honorable Mayor and Council Members
From: Christopher W. Cross, Fire Chief via the Office of the City Administrator
Date: July 18, 2014,
Re: Fire Department Report for the month of June 2014

Statistics

Attached are the statistics for the month of June 2014.

Significant Emergencies

- The WHFD did not respond to any significant emergencies in the month of JUNE

Fire Department Non-Responses

- June 8 – minimum staffing not available
- June 8 - minimum staffing not available
- June 19 - minimum staffing not available
- June 21 - minimum staffing not available
- June 21 - minimum staffing not available
- June 21 - minimum staffing not available
- June 23 - minimum staffing not available
- June 28 - minimum staffing not available
- June 28 - minimum staffing not available

Special Events

- June 23 – New command car placed into service.

Training

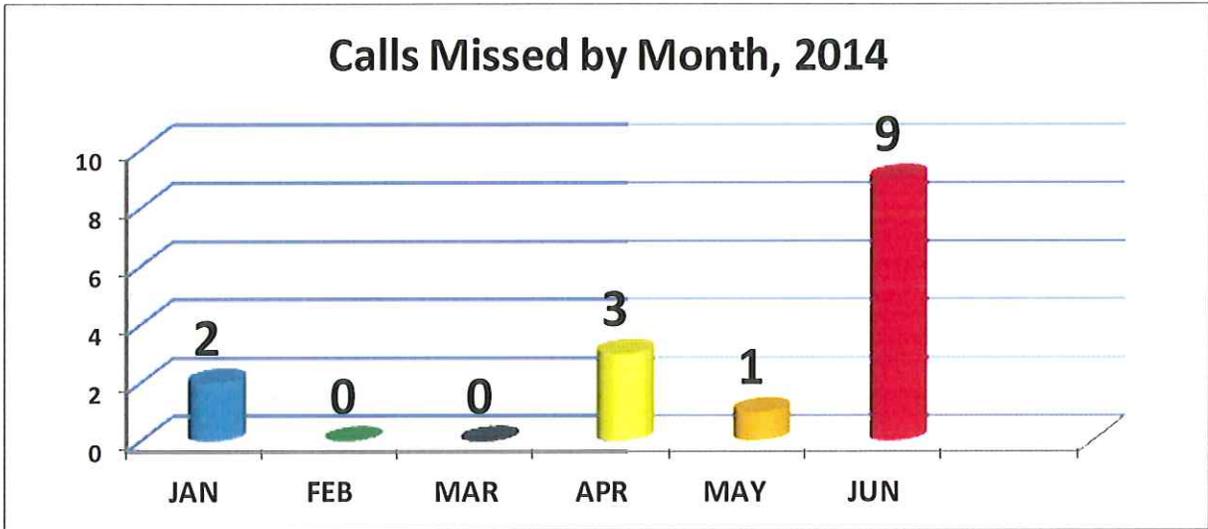
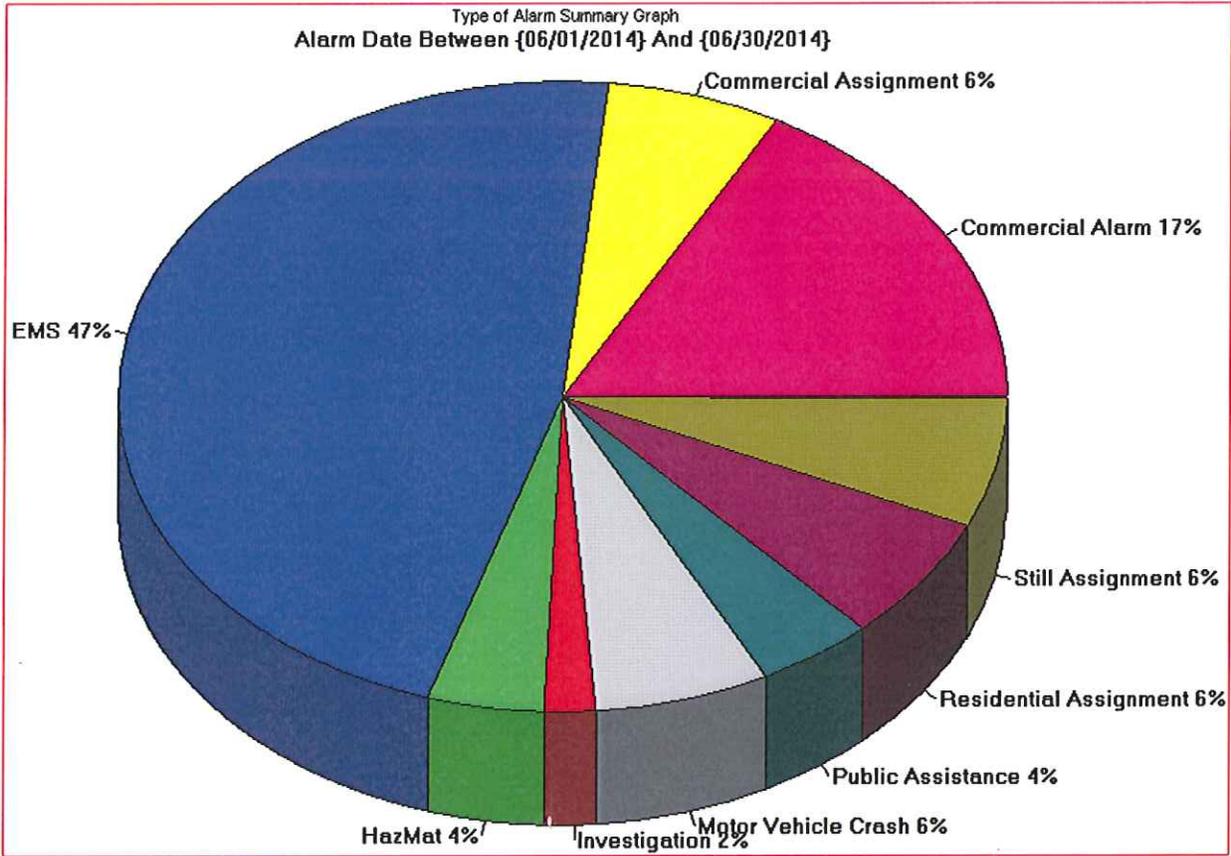
WHFD staff completed training in the following areas:

- Cardiology
- Emergency Airway Maintenance
- Vehicle Extrication
- EMS skills workshops
- Live fire evolutions at FAST

Fire Department Statistics

Calls for service for the month of JUNE

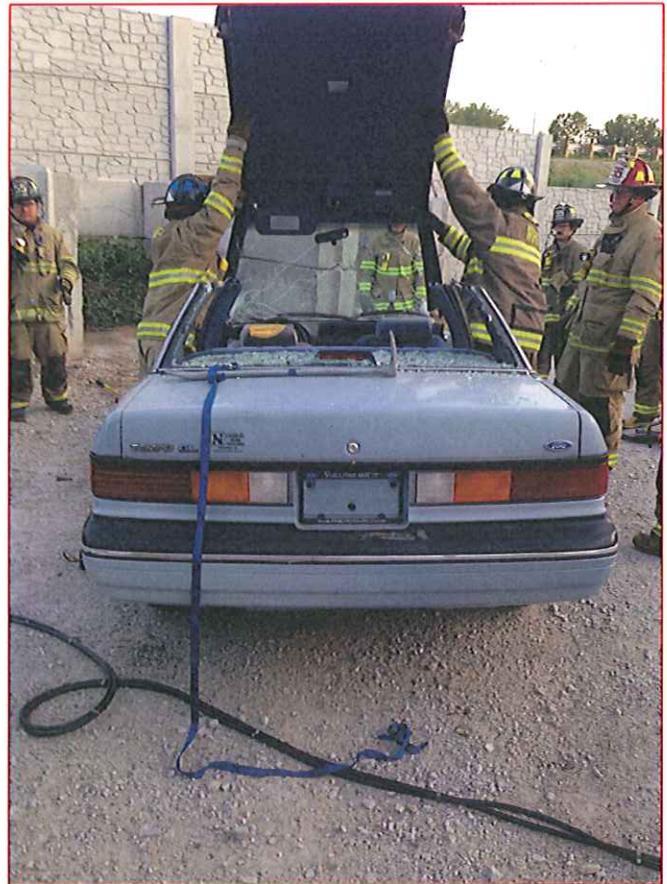
- **20 FIRE RESPONSES**
- **27 EMS RESPONSES**
- **47 TOTAL RESPONSES**



HOT SHOTS



THANK YOU FOR YOUR
GENEROUS PARTICIPATION IN OUR
SUMMERS ROCK AT CLIVE EVENT
ON MAY 28, 2014! YOU HELPED
MAKE IT A WHOPPING SUCCESS!
— CLIVE ELEMENTARY STAFF
STUDENTS, AND FAMILIES



SYSTEM FINANCIAL SUMMARY - DETAIL
 WINDSOR HEIGHTS FIRE DEPARTMENT
 FIRE DEPT WINDSOR HEIGHTS (1)

Dates	Charges	Receipts	Adjustments	Net A/R	Total A/R	# Proc.	Col %
06/01/14 - 06/28/14	13,954.80	6,527.87	10,101.52	-2,674.59	54,988.98	65	169.4%
01/01/14 - 06/28/14	100,210.10	49,886.18	48,768.22	1,555.70	54,988.98	445	97.0%

Receipts Analysis for : FIRE DEPT WINDSOR HEIGHTS (1)

Net Receipts	PTD	YTD
Medicare	3,327.97	22,730.64
Insurance	1,515.32	16,291.82
Capitation Payments	0.00	0.00
Patient	1,684.58	10,863.72
Other	0.00	0.00
Total Receipts	6,527.87	49,886.18
Refunds	75.19	494.45
Gross Receipts	6,603.06	50,380.63

Adjustments for : FIRE DEPT WINDSOR HEIGHTS (1)

Adjustments	PTD	YTD	Adjustments	PTD	YTD
1) General Adjustment	0.00	0.00	2) General Write-Off	0.00	0.00
3) Medicare CONTRACTUAL	3,446.49	22,554.16	4)	0.00	0.00
5) MEDICAID ADJUSTMENT	2,552.44	5,125.69	6) BCBS CONTRACTUAL	0.00	0.00
7) COMMERCIAL ADJUSTMEN	827.77	2,950.90	8) BANKRUPTCY	0.00	0.00
9) DECEASED	0.00	0.00	10) SMALL BALANCES	0.00	6.00
11) CLIENT LIST	3,274.82	17,744.05	12) MGMT APPROVED W/OFF	0.00	387.42
13) IHS WRITE OFF	0.00	0.00	14) RHC ADJUSTMENT	0.00	0.00
15) UNBILLABLE	0.00	0.00			
Total Adjustments	10,101.52	48,768.22			

Refunds for : FIRE DEPT WINDSOR HEIGHTS (1)

Refunds	PTD	YTD	Refunds	PTD	YTD
0) Unspecified Refund	0.00	0.00	1) Incorrect Data Entry	0.00	0.00
2) Overpayment Refund	-75.19	-494.45	3) Returned Check	0.00	0.00
95) Late Filing Refund	0.00	0.00	96) Acct Transfer To	0.00	0.00
97) Acct Transfer From	0.00	0.00	98) Cross-Alloc From	0.00	0.00
99) Cross-Alloc To	0.00	0.00			
Total Refunds	-75.19	-494.45			



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Office: 515-279-9450
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MEMO

To: Honorable Mayor Willits, City Council
From: Christopher Cross, Fire Chief, On Behalf of the Fire Committee
CC: Jeff Fiegenschuh, City Administrator
Date: July 11, 2014
Re: Fire Department Weekend Staffing

Our fire department paid-on-call members are over committed. Department members perceive being constantly on call for the fire department is demoralizing with no substantial monetary benefit. We are losing good members due to the constant call and lack of perceived free time to live their lives. We are also losing members because they either need to be working to pay their expenses, and the very minimal compensation is not worth the disproportionate time commitment. It is not financially worth it to the members, and the will to "volunteer", at least in our area, is becoming less and less attractive. This fact is evident by our neighboring fire departments' no longer strictly relying on the POC/volunteer staffing method and staffing their departments with paid part time and career positions.

To that end, the department is finding it more and more difficult to not only retain current experienced members, but to recruit new members for replenish its roster. Also due to staffing losses, it is difficult at times to respond to incidents during weekend days and weekdays because of our depleted numbers and unavailability of our current POC staff. Since January, we have experienced 15 instances where the department could not respond to a request for service because the minimum number of qualified members to staff the requested piece of equipment was unavailable. Please see the graphs below that illustrate the scope of our staffing situation.

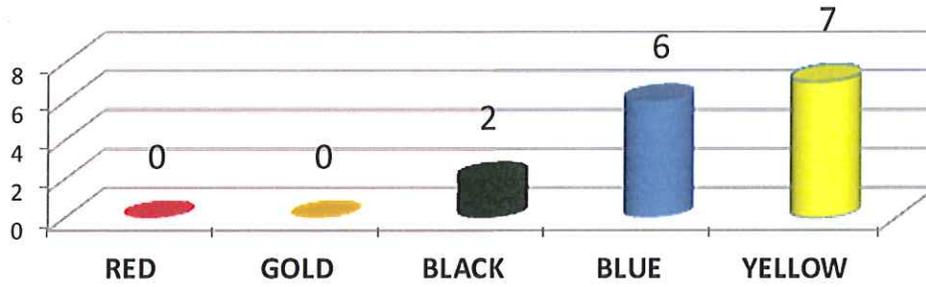
The Fire Committee has studied this problem and has developed a solution for the weekend day staffing issue for council consideration. The Fire Committee recommends that 3 (three) positions be staffed in the station on Saturday day from 0600-1800 and 3 (three) positions be staffed in the station on Sunday day from 0600-1800. This is the first phase of resolving our staffing situation.

Personnel cost for this staffing model for weekend days is approximately \$59,904. \$10,400 is currently budgeted for personnel costs associated with POC weekend day coverage, leaving an unbudgeted balance of \$49,504. The remaining funds for this program would be transferred from storm water, sanitary sewer, and garbage if needed, the increased ambulance revenue due to rate adjustments, and finding possible cost savings in the Fire Department operating budget.

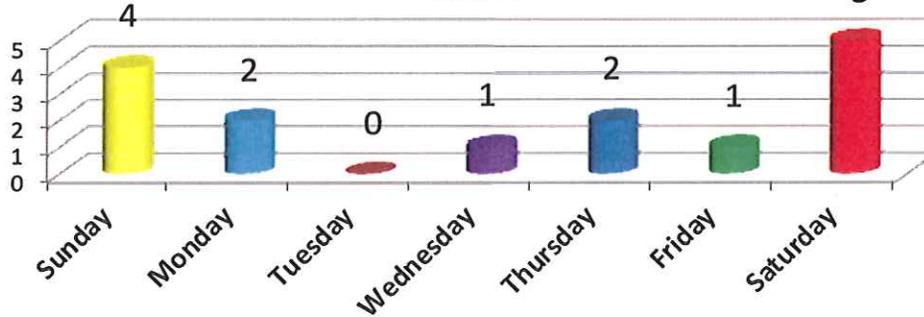
Not only would this staffing program ensure resources would be readily available to respond to those in need during our department's most vulnerable time, it would also incentivize and assist in the retention of our current staff. Also, this program will be considered as an attractive benefit for recruiting new members of the department in the future.

Thank you for your continued support and dedication to the health, welfare, and security of the citizens of Windsor Heights. Thank you also for your consideration of this issue, and continued support of the Windsor Heights Fire Department.

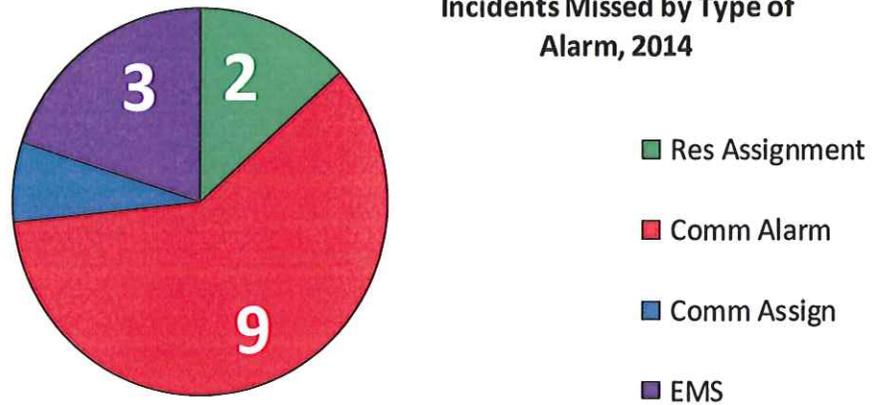
Number of Incidents Missed by Shift, 2014



Number of Incidents Missed by Day of Week, 2014



Incidents Missed by Type of Alarm, 2014



Incidents Missed by Month, 2014

