

Compost It! Yard Collection

The City of Windsor Heights and Metro Waste Authority are pleased to announce the return of the Premium Yard Waste Collection in Windsor Heights. The program is optional for residents and is subscription-based. It is available in addition to the Compost It! bags and stickers.

Residents can purchase one season's use of a special 96-gallon wheeled cart for collecting yard waste. Only yard waste (grass, leaves, brush, branches, garden waste) can be placed in the carts. The wheeled carts will be picked up weekly on your regular trash and recycling collection day, the same day that Compost It! bagged and stickered yard waste is currently collected. An annual Compost It! sticker will come attached to each cart when they are delivered to subscribers. The sticker is good from April 1 through November 30. The annual sticker cost is \$100. Stickers are

available now at City Hall. You can also visit www.mwa-today.com to pay online.

There is also a one-time start up fee of \$80, which covers material and administrative costs. Please note this is a one-time fee for as long as the resident is a resident of Windsor Heights. (If the resident moves outside of Windsor Heights, the cart should be returned to the City. If the resident moves within Windsor Heights, the cart should be taken to the new address and the city notified of the move.) Yard waste that does not fit in the carts must be placed in Compost It! bags or bundled with Compost It! stickers for collection or saved for the next week's collection. Carts will not be collected during Christmas season. If you have any questions, please contact Windsor Heights City Hall at 279-3662.

Winter Storm Debris Clean-up

Due to the severity of this winter with heavy snow and ice, the city will be doing a free "brush waste" cleanup on April 15 and April 16, depending on whatever day is your normal garbage pickup day.

"Brush Waste" means twigs and branches. "Brush Waste" **does not** include tree stumps, grass clippings, leaves, garden waste, or weeds.

1. All areas of the City must have brush waste out no later than 7:00 a.m. on April 15 and April 16, and no earlier than the night before.
2. Only BRUSH WASTE will be picked up on this date.
3. All brush waste must be bundled together or in easily emptied refuse containers or boxes (not bags, all bagged yard waste must have stickers attached).
4. Bundles of brush cannot exceed 4 feet in length or 18 inches in diameter. Individual branches cannot exceed 5 inches in diameter.
5. ONLY BAGGED YARD WASTE WITH STICKERS ATTACHED WILL ONLY BE COLLECTED.

The City reserves the right to refuse service if a request is not within the intent of the program or is considered unreasonable.

Your Guide to Compost It!

There are three ways to recycle your yard waste using the Standard Service program:

1. Placing yard waste into Compost It! Bags (no sticker required)
2. Placing yard waste in generic, store-brand paper bags - must attach a Compost It! Sticker to each bag.
3. Attach Compost It! stickers to brush bundles too large to fit in the bags - each bundle must have a sticker attached. Bundles must be no more than 18 inches in diameter, and no more than four feet long. Bundles and bags cannot weigh more than 40 pounds. Des Moines and Urbandale have additional restrictions. Bundles and generic paper bags must each have a Compost It! sticker attached.

The Compost It! Premium Service is an optional subscription service, which offers residents the convenience of a wheeled container for the weekly collection of yard waste. Residents are provided a 96-gallon wheeled container and an annual program sticker to attach to the container. The sticker confirms the use of the container for a one-year yard waste collection season and must be renewed annually.

The Compost It! Premium Service containers are only to be used for yard waste. Yard waste is collected weekly on your regular garbage collection day. Yard waste containers are placed at the curb the same way trash containers are placed at the curb. Excess yard waste can be put in standard service Compost It! bags or stickered bundles and placed with the wheeled container at the curb.

Accepted Items	Unaccepted Items
grass clippings	garbage
leaves	food
garden waste	plastic bags
twigs	stumps
	building materials
	stones
	concrete
	plastic flower pots

See us on the Web at www.windsorheights.org!

City of Windsor Heights

AMERICA'S CROWN COMMUNITY NEWSLETTER

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City Spring Clean-Up

This year's City Spring Clean-Up will be on your regular trash day, Thursday or Friday, whichever it may be. Your normal trash day will be the day Artistic will pick up your "Solid Waste." This means if your normal pick up day is Thursday, you will put out your "Solid Waste" on Thursday May 13. If your normal pick up day is Friday, you will put out your "Solid Waste" on Friday, May 14. "Solid Waste" means garbage, refuse, commercial, agricultural, and domestic activities. The term "solid waste" excludes brush waste, hazardous rubbish, and other similar discarded solid or semisolid materials including but not limited to such materials resulting from industrial materials, as defined by the Metro Waste Authority and may exclude other materials as defined by the Authority.

ITEMS EXCLUDED FROM THE COLLECTION:

- Tires
- Vehicles and/or major auto parts
- Buildings, major building parts, or large piles of building materials
- Concrete chunks (ALL SIZES)
- Asphalt shingles over 65 lbs. in total weight
- Banned substances such as lead acid, batteries, waste oil, explosive material, medical waste, drugs, poisons, highly combustible material, paint and other toxic or hazardous substances
- Any appliances.
- Animal carcasses

ALL ITEMS MUST BE PLACED IN BOXES OR TRASH CONTAINERS

- All items must be put out at the curb no later than 6:00 a.m. on your regular trash pick up day, and no earlier than the night before.
- Brush waste will be accepted on these days also, provided you have the correct stickers/bags/ premium compost it container needed for your brush waste.

The City reserves the right to refuse service if a request is not within the intent of the program or is considered unreasonable. Disabled persons who have difficulty or are unable to move items to the curb for collection may call Public Works at 279-3662

How Much Green to Clean Up the White?

Jason VanAusdall, Public Works Director, is asked time and again "How's the snow budget holding out this year?" Well, after all of the snow, 62" to be exact, we are still under the re-estimated budget set aside for snow removal. We have incurred numerous financial setbacks, these include: 6 welding jobs to the city plows, purchasing 165 ton of salt from the City of West Des Moines, and the total hours spent cleaning up the white stuff!

Here are the facts: Re-Estimated Snow Removal Budget FY 2009-2010: \$114,787.00; YTD Snow Removal Expenditures: \$77,774.00

Our expenditures include: Salaries, repairs, fuel, salt/sand, liquid calcium and equipment. Keep in mind, just because we may not come in over budget to remove the snow, we still have to purchase 600-800 ton of salt for next season. The purchase price last year was \$70/ton or \$56,000 to prepare for next year.



City of Windsor Heights
the heart of it all

1133 66th Street
Windsor Heights, IA 50324
(515) 279-3662
www.windsorheights.org

Meet the Staff: Josh Heggen



Josh Heggen, Community Services Director, has been with the City of Windsor Heights two years. His responsibilities are many, including maintaining the city's website to drafting council agendas, resolutions, minutes, ordinances etc. He also worked with volunteers and council members to plan and implement many special events, like the 4th of July celebration, Oktoberfest and Windsor Wonderland. One of the most important aspects to Josh's position is helping with grants. Josh has applied for countless grants and over the years the city has received literally millions in grant funds, including over \$600,000 in I-Jobs funding for the Windsor Heights Community Center; transportation funds that helped resurface 73rd and funds that will help with the expansion of Hickman Road and 63rd Street. These funds help complete important projects in Windsor Heights and save taxpayers money.

Josh saves the City money every month by doing two sets of Council minutes, one for publication and an unabridged version that is kept at City Hall and put on the website. How does this save the City money? The City is required to pay for every character used when publishing minutes. Therefore, we do a bare bones minimum for publication, but keep a longer version that includes more of the discussion and also includes historical documentation and information about the non-action items that may have been on an agenda. Depending on the minutes, the City can save between \$20.00 and \$80.00 per publications.

Contact Us! City of Windsor Heights

Emergency Phone Numbers

Fire Department911
Police Department911

Non-Emergency Phone Numbers

Police/Fire286-3632
City Hall279-3662

MayorJerry Sullivan

Council Members:

Charlene Butz
Betty Glover
Dave Jenison
Steve Peterson
Diana Willits

City Admin.Marketa George Oliver

Chief Financial Off.Colleen Pingrey

Fire ChiefChristopher Cross

Police ChiefGary Walters

Public Works Director Jason Van Ausdall

Director of Comm. Svcs. Josh Heggen

Police Department:

Police Dispatch286-3632
Police Admin/Records277-4453
Police Investigations277-4455

Fire Department279-3662

Public Works Dept.279-3662

Colby Park Reservations ..279-3662

Building Inspector279-3662

Animal Control279-3662

APRIL & MAY						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5 City Council Meeting 6 PM (City Hall)	6	7	8	9	10
11 Neighborhood Association Meeting 6-8 PM	12	13 Mayor's Hour 9-10 AM (City Hall)	14	15	16	17 KWHB Community Clean-up
18	19 City Council Meeting 6 PM (City Hall)	20	21	22	23	24 Community Coffee Club 9 AM (Grounds for Celebration)
25	26	27	28	29	30	1
2	3 City Council Meeting 6 PM (City Hall)	4	5	6	7	8 Appliance Pickup City Wide Garage Sale Neighborhood Watch Meeting 10:30 AM (3E)
9	10	11 Mayor's Hour 9-10 AM (City Hall)	12	13 City Spring Clean-Up!	14	15 WHAMM Firefighters Pancake Breakfast
16	17 City Council Meeting 6 PM (City Hall)	18	19	20	21	22
23	24	25	26	27	28	29

NEWS BRIEFS

Neighborhood Association Meeting

The Windsor Heights Neighborhood Association will hold its quarterly meeting Sunday evening, April 11, from 6:00-8:00 p.m. at Windsor Lutheran Church, 1240 66th Street. This is our Annual Meeting and thus the board has decided to celebrate with a potluck dinner. The board members will provide the main entrée, beverages, and utensils; please consider bringing a favorite side dish to share with others. Agenda items will include the president's annual message and election of officers (president, secretary, and all three at-large seats). All Windsor Heights residents are welcome and encouraged to attend.

At Your Service ... Sewer Problems

Residents experiencing slow drains and/or sewer back ups are encouraged to call the Public Works department at 279-3662 or after hours at 286-3333. Public Works will check the main and clean any blockages. Blockages located in the home sewer system are the responsibility of the home owner. Windsor Heights has a scheduled inspection and maintenance program. Be advised, according to case law, municipalities cannot be held responsible for any damage resulting from sewer back-ups if they maintain an inspection and maintenance program.

Iowa One Call

Residents undertaking projects involving digging and excavating are reminded to call Iowa One Call. Under Iowa statute if you plan to dig deeper than 12 inches, you are required to make the toll-free call at least 48 hours before digging. The service is FREE to anyone who requests it. Use of Iowa One Call eliminates the



1-800-292-8989
www.iowaonecall.com

risk of service disruption in homeowners' and neighbors' yards.

It also greatly reduces risk of severe personal injury, and even death. Before any

digging or excavation starts, Iowans need to know they should first call Iowa One Call at 1-800-292-8989 to have their utilities marked. It's not only in their best interest, it's the law.

Treasurer Retires After 23 Years



Colleen Pingrey, Windsor Heights City Treasurer and employee for over 23 years is retiring. Colleen has been a dedicated and loyal employee who will be missed by all the staff and those citizens who have gotten to know her. Luckily for the City, Colleen lives next door to City Hall so she'll

never be too far away when problems arise and extra help is needed.

Colleen said, "Working for the City of Windsor Heights has been a dream that began as a small child. I grew up in Windsor Heights at a time when you could go out in the morning and not be home for hours. Exploring the creek, storm sewer system, dislodging a bolder to see the main entrance to the coal mine was all in a child's imagination, but could really happen. In the summer, it seemed that it only rained at night; so, much playing and investigating could occur."

In 1981, she applied for a job with the City. City Administrator Marjorie Webb hired her and said, "You will never get rich working for the City, but every day will be different." Colleen said, "she was certainly correct! You almost didn't care what you were paid because it was a fun place to work. I had an opportunity to not only love Windsor Heights but to serve my fellow residents. This is an obligation that I have never taken lightly."

Colleen recalls the City accounting and payroll were done manually and now are computerized. Staff has increased three fold. The small town feel has given way to a more metropolitan flavor, but the residents have always remained the same. Their "small enough to care and large enough to share" attitude (our old motto) has always been evident.

"Thank you for allowing me to be a part of this City of Windsor Heights family," said Colleen.